



The Pediatric Therapy SPOT

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E-mail: <u>KidzKornerOT@gmail.com</u> www.KidzKornerspot.com

Welcome Letter

Welcome to Kidz Korner! We are happy that you and your child will be receiving services with us. Please fill out the enclosed paperwork and bring it to the initial evaluation. It is very important that you fill out this paperwork and return it in a timely fashion so that we can plan the best treatment for your child. Please use this checklist to help you remember to fill out the important papers.

- Registration Form—Please include your cell phone number if this is where we can best reach you. Thank you!
- Intake Questionnaire
- Contract for Services
- Cancellation Policy
- Authorization for exchange of information

Please feel free to visit our website <u>www.KidzKornerspot.com</u> to find out more information about our clinic. We are looking forward to meeting you and your child!

Michelle Horin, MHS,OTR/L Director's Signature

Dear Parents,

First, I want to say thank you so much for giving us the opportunity to serve your family here at KIDZ KORNER. We appreciate being able to care for your families and to help your child's development in every way. This letter contains some housekeeping items related to billing and the financial piece of your child being a part of KIDZ KORNER. While the financial piece of KIDZ KORNER is not a favorite topic to discuss, it is one of necessity in order to maintain the level of excellence at our clinic in regards to equipment and training for our amazing therapists and staff.

You will see on our invoices beginning January 1, 2017 that the rate of reimbursement for services is as follows

OT/PT EVALUATION or RE_EVALUATION - \$200 OT/PT 15 MINUTES - \$35 OT/PT 30 MINUTES - \$70 OT/PT 45 MINUTES - \$105 OT/PT 1 hour treatment session - \$140

For caregivers who have to pay out of pocket, we like to help in any way we can. We will give parents who have to pay out of pocket a **15% discount** for 1 hour PT/OT treatment sessions reducing the **out of pocket rate to \$119**.

- We give a 15% discount FOR OT/PT TREATMENT SESSIONS WHEN THE <u>FULL</u> PAYMENT IS RECEIVED <u>within 30 days of the monthly invoice</u>. NO EXCEPTIONS!!
- After the 30-day period has passed the discount is taken away and the caregiver will owe the full therapy amount of \$140 per 1-hour treatment session and/or the amount of your co-payment/cost share.
- After the 60-day period a 15% additional LATE fee will be added to the initial invoice.
- After the 90-day period you will be turned over to a collection agency and taken off of the therapy schedule.

I apologize for any inconveniences and appreciate your understanding in regards to these changes. Please do not hesitate to contact me directly with any questions that you may have.

Michelle Horin, MHS, OTR/L OWNER KIDZ KORNE

Registration Form

Today's date:				Parent/Guardian:			
PATIENT INFORMATION							
Patient's last name:	ast name: First:		Middle:	Birth date:			
				/ /			
Street address:	P.O. box: Socie		al Security no.:	Home phone no.:	Age:	Sex:	
				() -		ПМ	🗆 F
City:			State: ZIP Code:				
			Phone number wh	ere to best reach you:			
EMAIL ADDRESS:			Mom Cell:				
			Dad Cell:				
			Other:				

INSURANCE INFORMATION												
Person responsible for bill:	Birth do	te:	Address (if different):					Hor	ne ph	one no.:		
	1	/							()			
Is this patient covered by insurance?		Yes 🗆) No									
Please indicate primary insuran	се	□ Tricar Prime	re 🗆 Tricare Standard		€F	€ Private Pay						
Subscriber's name:		Subscrik	Subscriber's S.S. no.:		Birth date:	Co-payme	ent:					
						/ /	\$					
Type of Insurance:		Policy #:				Group #:						
Patient's relationship to subscrib	ber:	□ Self		Spouse	🗆 Child	C Other						
			II		SE OF EMER	GENCY						
Name of local friend or relative (not living at same address):			Relationship	to patient:		Hor no.:	ne phone	Wor	k phoi	ne no.:		
						()	()			
The above information is true to the best of my knowledge. I authorize my insurance benefits be paid directly to the physician. I understand that I am financially responsible for any balance. I also authorize Kidz Korner The Pediatric Therapy SPOT to release any information required to process my claims.												
Patient/Guardian signature Date												

Intake Questionnaire

Physician/Physicians following your child:					
Reason for referral:					
When were these problems first noticed?					
What are your greatest concerns?					
PERINATAL & BIRTH HISTORY					
Was the pregnancy complicated? YES/NO					
Method of delivery: vaginalcaesarian forceps used breech					
Was birth premature? YES/NO Gestational age at birth?					
Did child require oxygen? YES/NO					
Did child require feeding tube? YES/NO					
How long was child hospitalized at birth?					
Has your child seen a neurologist? YES/NO If yes, who/when?					
Has your child had an MRI/CT scan? YES/NO Results:					
MEDICAL HISTORY					
Allergies including food/latex					
Medical history					
Hydrocephalus/shunt					
Seizures (appearance, type, response needed)					
Ear Infections Ear tubes					
Vision problems YES/NO Explain:					
Surgeries/Other:					

Please list an	y medications	your child is	currently taking
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Last time hearing was tested______ Results?_____

If your child is 0-3, are they receiving Early Intervention Services? **YES/NO**

If yes, which services? ____Developmental Therapist (ITDS) ____ Physical therapist

____ Occupational therapist ____ Speech therapist

Is your child enrolled in exceptional student educational services? YES/NO

Is your child receiving other outpatient services? YES/NO

Service	Frequency/Location
Physical Therapy	
Speech Therapy	—
ABA	—
Psychological Service	es 🔲
Other	—
ACADEMICS: Where does your child go to school?	
What grade level are they currently a	attending?
Please check all that apply regarding	g your child's educational setting:
Full time regular classroom	
Full time special education	classroom
Resource room pull out	
Does your child have a current IEP?	(ES/NO (if yes, please provide a copy)
Adaptive P.E.? YES/NO	
Is your child receiving services in the	school system? YES/NO
	y Occupational therapy Speech therapy
How often?	

If any, what concerns do **you** have in regards to your child's independence in the school environment? Please include all that apply: physical, behavioral, attention or academic performance.

If different, what concerns have the **teacher(s)** raised?

BEHAVIORAL:

If your child has difficulty in any of the following areas: Please explain

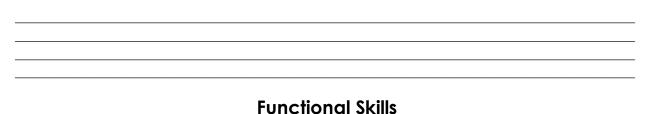
- Communicating needs and wants
- Transitioning from one environment/activity to another?
- Self-Stimming and/or any peculiar behaviors i.e. flapping his hands, spinning, etc?

• Frequent, significant tantrums - If yes, what triggers the tantrums?

• Attention within school and home environments

SENSORY:

Are you aware of or concerned about any sensory behaviors that your child engages in and /or avoids? (touch, movement, auditory, visual, proprioception, oral)



Gross Motor:

• Please indicate your child's current gross motor abilities:

Rolling	Gross Motor Skill	Mastered	Still Working towards
	Sitting Crawling Cruising Walking Running Stairs Catching a ball Throwing a ball Kicking a ball Riding a scooter		

- Is your child involved in any sports/physical activities such as soccer, T-ball, baseball, swimming, horseback riding, creative movement, etc.? Please list.
- Does your child enjoy playground activities (slide, monkey bars, swing, stairs, climbing ladders, see saws)? Please list.

FINE MOTOR:

Is your child INDEPENDENT with the following tools?
writing utensilfork spoonknife scissors
Describe any concerns regarding the above tool use
SELF-CARE SKILLS:
 Can your child independently PUT ON the following clothing items:
shirt pants underwear socks shoes
 Can your child independently TAKE OFF the following clothing items: shirt pants underwear socks shoes
• Please check if your child is independent with the following fasteners:
zippers buttons snaps shoe tying
• Please check if your child is independent with the following self care skills:
toileting bathing teeth brushing
Describe any concerns regarding avoidance, sensitivity and/or tolerance during the above self- care skills

Does your child have a limited or picky diet? YES/NO

If yes, please provide a list of your child's preferred and no-preferred foods:

Preferred Foods	
Non-preferred foods (i.e. ones that may cause gagging or severe negative responses)	

PLAY SKILLS:

Describe the play activities that your child engages in:

What concerns, if any do you have regarding your child's play or socialization skills?

OTHER:

Please list any other concerns you have about your child that have not yet been addressed:

What new skills would you like for us to work toward while your child is at Kidz Korner?

AVAILABILITY:

Please tell us the times and days that your child is available for therapy. We will do our best to meet those needs, but please understand that we have numerous children to accommodate so please be as flexible as possible.

PARENTS/CAREGIVERS: Thank you so much for taking the time to fill out this information so we can best help your child. We are looking forward to meeting you and your family!!!!

Sincerely,

KIDZ KORNER STAFF

Contract for Occupational/Physical Therapy Services

Child's Name: _

I understand that *Kidz Korner The Pediatric Therapy SPOT* does not verify insurance eligibility or benefits. I am responsible to confirm that *Kidz Korner The Pediatric Therapy SPOT* is a contracted provider with my specific insurance plan and to verify the benefits allowed for OT services.

I understand that I am responsible for obtaining physician referrals and insurance authorizations, to keep track of the number of visits used relative to those authorized, the expiration date of the authorization and/or the contract limitations (dollar amount). If progress reports and/or treatment plans are required by a physician or insurance company, I will notify the therapist at least one month before they are due to allow time for completion of the paperwork. If insurance is billed by *Kidz Korner The Pediatric Therapy SPOT* my insurance company may request information regarding treatment and I give my consent for the release of this information.

I understand that I am responsible for payment of the account and responsible to guarantee that the account is paid on a timely basis – whether payments are made by myself or by my insurance company. If claims are submitted to insurance and payment is not received within 45 days, I agree to follow up with the insurance company regarding payment.

As part of ongoing therapy services the evaluative treatment sessions are billed at \$200 per hour and therapy services are billed at \$140 per hour.

Insurance waiver

(Signature required by all insured clients - if claims are or are not submitted)

I understand that my insurance company may not consider the OT services that are provided by *Kidz Korner The Pediatric Therapy SPOT* to be a covered medical expense.

I understand that even though OT services are listed as covered medical expenses on my insurance plan – payment for the services provided are not guaranteed. Upon receipt of claims for services received, my insurance company will complete a review for medical necessity and based on that review (related to my child specifically) the services *may* be determined to be *non-covered expenses*.

I elect to have Kidz Korner The Pediatric Therapy SPOT provide OT services for my child. I understand that if my insurance plan does not allow benefits or approve payment of claims for services my child has received, I am responsible for all incurred charges and I agree to pay the balance in full.

Cancellation Policy

Our goal at Kidz Korner is to provide high quality therapeutic care to our client's and their families. We value your time, our time and the services we provide. When you make an appointment at Kidz Korner for OT, PT or ST that time is reserved exclusively for you. We schedule our resources and staff to that appointment time for your family. We do understand that there are times when you will have to miss an appointment due to emergencies or obligations for family or work. Please understand, cancellations without notice cost our facility and staff financially and prevents other children from being seen. This is why a cancellation of an appointment requires notice by either party. YOU CAN CANCEL OR CHANGE YOUR APPOINTMENT without incurring any fees, as long as you give a 24-HOUR notice. You may call 850.200.4348 or email kidzkornerot@gmail.com to leave a message in regard to cancellations.

We do expect a 75% attendance rate for all therapy sessions. If we notice less than 75% attendance rate within a 3 month period, you will receive a warning. If attendance continues to be less than 75%, you will be removed from the weekly schedule and placed on a wait list.

A SHORT-NOTICE cancellation or failure to attend or be present for an appointment that is less than a 24-HOUR notice, will result in the generation of a cancellation fee in line with our cancellation policy. This fee may be waived at the discretion of Kidz Korner Management. If you feel like your circumstances require special consideration, please let us know.

CANCELLATION POLICY:

- 1. Failure to Show for your appointment:
 - a. not showing up for your appointment with NO phone call at all, regardless of the circumstances will result in a \$25 missed appointment fee. This fee MUST be paid prior to the next appointment.
 - b. After 3, NO-SHOW appointments you will forfeit your weekly scheduled appointment, and will go onto a waiting list.

2. Cancellation of appointment with less than 24-hour notice:

- a. A 24-HOUR notice is required for cancellation of your child's appointment with Kidz Korner.
- b. Failure to provide less than a 24-hour notice will result in a \$25 cancellation fee generation. This fee must be paid prior to the next appointment.
- c. 3 cancellations in a row will result in your child being removed from their regularly scheduled appointment and placed on the waiting list.

3. Unplanned Cancellations:

- a. These include illness, weather, family emergency, traffic/accident or other last-minute mishaps. Please call the office as soon as you are aware of the situation.
- b. We understand and will work with unplanned cancellations, however, more than 3 unplanned cancellations per calendar year will be allowed by Kidz Korner. After more than 3 unplanned cancellations are incurred, a \$25 fee will be administered to your account that must be paid prior to your next appointment.

Late Pick Up Policy

If you are late picking up your child from an appointment, you are causing another child not to receive their full billable treatment time and affect our therapist's ability to bill and get paid. If you are late two (2) times picking up your child, you will be asked to not leave the premises during their session.

Treatment Room Policy

We have been so fortunate to see such a growth in the number of families that need our help. Due to this growth as well as the privacy laws regarding HIPPA, parents/siblings will no longer be able to go back for OT/PT sessions with their child on a regular basis. Please DO NOT misinterpret that you are NEVER allowed to go back. We ask that you discuss coming back into the treatment areas with your treating therapist so they can reserve a room for the session. Due to space issues, it is possible that another parent will be in the same clinic space at the same time as your child. We will do our best to insure privacy with treatment sessions if this does occur.

Sick/Illness Policy

This facility is a **well-child** facility. This means that if your child is not feeling well, for any reason, you will need to reschedule your therapy appointment.

Please do not bring your child if he/she has a contagious illness or exhibits any of the following symptoms within **the last 24 hours**:

- Fever above 100 degrees Fahrenheit
- Vomiting, in excess of typical infant spit-ups
- Diarrhea
- Conjunctivitis ("pink eye")
- Consistent complaints of ear or stomach pain
- Bleeding other than minor cuts and scrapes
- Greenish nasal discharge, indicating possible infection

• Head lice

*If your child or anyone in your family is having any of the above symptoms AND has been EXPOSED to someone who has tested positive for COVID, please call our clinic and cancel any appointments your child has within 5 days of positive test/exposure. If your child is clear to go to school after exposure, they are clear to come to therapy following any of the recommendations that are in place by the school. If your child tests positive, once they are clear to return to school, they are clear to come to the clinic. Please verify with our front desk office how long it is recommended for your child to stay home so that we cancel/reschedule appropriately. If you are home due to exposure or a positive test, teletherapy will be offered to ensure continuation of care.

*******In general, if your child is too sick to go outside and play OR go to school, then your child is too sick to attend therapy.*******

Notice of Privacy Practice (HIPAA)

THIS NOTICE DESCRIBES HOW PROTECTED MEDICAL INFORMATION ABOUT YOU OR YOUR CHILD MAY BE USED AND DISCLOSED AND HOW YOU CAN GAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

We are permitted to make uses and disclosures of protected health information for treatment, payment and health care operations, as described in the following examples:

- For Treatment- We may share with your physician copies of your treatment plan or evaluation to update him/her on your progress or for his/her approval or recommendations.
- For payment- We may send information to your health insurance plan for them to review and determine level of coverage for therapy services.
- For health care operations- We may access your health information for purposes of quality improvement within our facility.
- 1. We are permitted or required, under specific circumstances, to use or disclose protected health information without the individual's written authorization.
- 2. Other uses and disclosures will be made only with the individual's written authorization, and the individual may revoke such authorization.
- 3. We intend to engage in one or more of the following activities:
 - We may contact the individual to provide appointment reminders or information about treatment alternatives or other health-related benefits and services that may be of interest to the individual or patient.
 - A group health plan, or a health insurance issuer or HMO with respect to a group health plan, may disclose protected health information to the sponsor of the plan.
 - The individual has the following rights regarding protected health information:
 - The right to request restrictions on certain uses and disclosures of protected health information. We are not required to agree to a requested restriction, however.
 - The right to receive confidential communications of protected health information, as applicable.
 - The right to inspect and copy protected health information, as provided in the privacy regulation.
 - The right to amend protected health information, as provided in the Privacy Regulation.
 - The right to receive an accounting of disclosures of protected health information.
 - The right to obtain a paper copy of the Notice from the covered entity upon request. This right extends to an individual who has agreed to receive the Notice electronically.
- 4. We are required by law to maintain the privacy of protected health information and provide individuals with notice of its legal duties and Privacy practices with respect to protected health information.
- 5. We are required to abide by the terms of Notice currently in effect.
- 6. We reserve the right to change the terms of this Notice. The new Notice provisions will be effective for all protected health information that it maintains.
- 7. We will provide individuals or patients with a revised notice by posting a notice in a central location in the waiting area.
- 8. We are not permitted to associate with current patient or their families on social media per HIPPA regulations.

Kidz Korner Policies Agreement

1. I have read and un structure and cancell	-	policies. I agree to be bound by the	e fee
Parent/Guard	ian Signature	Date:	
-	_	ement of sick/illness policy, cy and agree to adhere to these	
Parent/Guard	ian Signature	Date:	
3. I have read and un	derstand the HIPAA	privacy policies.	
Parent/Guard	ian Signature	Date:	
4. I have read and un	derstand the liability	v disclaimer.	
Parent/Guard	ian Signature	Date:	
5. I have read and un Services.	derstand the Contra	ct for Occupational/Physical Therc	ару
Parent/Guard	ian Signature	Date:	
6. I have read and un	derstand the Insurar	nce Waiver.	
Parent/Guard	ian Signature	Date:	
7. I have read and un	derstand the Treatm	ent Room Policy.	
Parent/Guard	ian Signature	Date:	

Authorization for Information Exchange

Child's Name

Date _____

Child's Date of Birth_____

I hereby authorize *Kidz Korner The Pediatric Therapy SPOT* to give and/or receive in verbal, written, or video form information pertaining to the above named child.

I authorize exchange of information between *Kidz Korner The Pediatric Therapy SPOT* and the party or parties listed below:

Name	Address	Phone	

A photocopy of this document shall be considered to be as valid as the original. This authorization for release of information shall remain in effect until revoked and may be revoked by myself at any time by giving a written notice to *Kidz Korner The Pediatric Therapy SPOT*.

I understand that the information obtained will be treated in a confidential manner and will not be given to a third party without my permission unless required by law.

Parent/guardian signature: _____ Date: _____

Permission to Pick up from Therapy

Ι		(Parent/Guardian) of	
people		(Child's Name) authorize th	e following
	to pick-up my child from Therapy	at Kidz Korner.	
	Name	Phone #	Relationship
	1		
	2		
	3		
	4		
	5		
	Parent/Guardian Signature		Date

Video/Photography Release

Parent and/or Guardian consent for Videotaping/Photographing of Evaluation and/or Treatment Session(s). Your signature below indicates that you consent to your child being video/audio recorded or photographed during evaluations and/or treatment sessions for the purposes of **diagnosis**, **reference**, **education**, and **training**. Photos and videos **will not** be posted to the internet/website nor social media outlets.

I do give Kidz Korner permission to videotape or photograph my child.

Signature of Legal Guardian: _____ Date: _____

I do NOT give Kidz Korner permission to videotape or photograph my child.

Signature of Legal Guardian: _	
Date:	

School IEP Disclosure

Is your child receiving therapy services in the school?

YES: _____ (please provide a copy of your child's IEP to ensure there is no duplication of services)

NO:_____ (Please sign below)

To: Tricare Referral Management

From: Mr./Mrs. _____

Date: _____

Re: OT services for my child _____

To Whom It May Concern,

My child is currently not receiving any therapy (OT,PT or ST) services at school or privately besides at Kidz Korner The Pediatric Therapy SPOT. Thank you for your help with this matter.

Sincerely,

Release of Liability/Authorization for Treatment

_____, acknowledge and agree to l, _____ have my child, , participate in therapy services at KIDZ KORNER. I acknowledge that there is some risk inherent in the use of therapy equipment. I hereby release KIDZ KORNER, its principle owners, therapists, employees, representatives and all other individuals or organizations acting on its behalf in connection with this program from any and all claims which I or my child may have arising from, resulting from, or in connection with my child's participation in therapy including, but not limited to, injuries resulting from the use of play equipment during the program. The foregoing shall exclude any grossly negligent or willful or wanton acts or omissions by KIDZ KORNER. This release shall be binding upon and shall ensure to the benefit of the parties and their respective heirs, executors, legal representatives, and successors. This agreement is signed for the purpose of fully and completely releasing and discharging KIDZ KORNER, its principle owners, therapists, employees, representatives and all other individuals or organizations acting on behalf of KIDZ KONRER, in connection with this program from all liability as herein described.

By signing below, I, on behalf of myself, my heirs, agents and/or representatives, hereby waive, release and forever discharge KIDZ KORNER, including without limitation its principle owners, therapists, and employees from any and all liability, damages, claims, demands, and/or causes of action, whether known or unknown, whether now or existing in the future, for any claims for physical injury or disease.

Kidz Korner Bathroom Policy

Toilet training is an important milestone and self-help skill for children to learn. However, as with any learning experience, this process is developmentally individual to each child. Therefore, we understand that your child may not be potty trained and may require bathroom assistance during their session. If the parent is not present during the session and a toileting need arises, the therapist is responsible for supervising or assisting the child as deemed necessary. If your child is in the process of toilet training or has frequent accidents, please ensure that they use the restroom prior to their session and have a change of clothes as well as a clean diaper/pull-up available.

In order to help us best be prepared and understand your wishes, please check all that apply:

____ My child is typically independent in the bathroom.

____ My child typically requires assistance in the bathroom.

_____ I give permission for my child's therapist to assist my child in the bathroom.

_____ I do not give permission for my child's therapist to assist my child in the bathroom.

Please be aware that if you do not wish for your child to be assisted in the bathroom, you should remain in the waiting area during the treatment session.

If we do not have permission to assist your child, an accident occurs, and you are not in the waiting area, your child's session may be discontinued for that date of service. This will allow us to ensure our therapy rooms stay in clean/healthy condition for others.

By signing below, I am in agreement with the above policy and allow my child's therapist to assist them with their toileting needs.

Child's Name_

Parent/Guardian Signature

Date

Release for Appointment Reminders

I, _____ (Print), hereby authorize "KIDZ KORNER" to send me an

appointment reminder via e-mail or text message using the following information.

Email reminders may contain patient or clinic information such as,

but not limited to, patient first name and clinic location.

Patient / Guardian Contact Information:

(Please print clearly and legibly)

E-mail:	
Cell phone:	
Patient / Guardian (Print):	
Signature:	
Date:	